

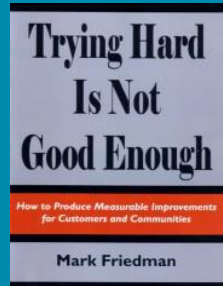
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**Strategic Drivers for Palliative
Care Outcomes Measurement in
Northern Ireland**



OUTCOMES BASED ACCOUNTABILITY



OBA approach

A disciplined way of thinking and taking action to improve the lives of people within our community.

It can also be used to improve the performance of organisations, programmes and service systems.



Identifying the outcomes that will improve the lives of our population

Ensuring that there is clear accountability for the achievement of those outcomes.



OUTCOME: A condition of well-being

- We enjoy long, health and active lives;
- We give our children and young people the best start in life;
- We care for others and we help those in need;
- We have high quality public services.



INDICATORS

A measure which helps quantify the achievement of an outcome

48 indicators in draft PfG



- How much did we do? (how much service did we provide – what has been our quantity of effort)
- How well did we do it? (looking at the quality of our effort)
- Is anyone better off? (what has been the effect for clients and service users)

